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For more information, contact: [Toni Alexander](#)
816-737-6009

Bi-State Transportation Authority Abruptly Discontinues IRIS in Raytown

(**RAYTOWN, Mo.**) – On Jan. 4, which is less than a week away, Kansas City Area Transportation Authority (KCATA), the region’s public transportation authority, will discontinue IRIS in Raytown. IRIS is an on-demand transit service similar to Uber or Lyft. The service has been operating in Raytown since July 3, 2024, when KCATA discontinued Raytown’s fixed bus routes. Raytown City Administrator Diane Egger was recently notified of the cancellation of services.

“Public transportation is a lifeline for many residents,” said Egger. “Abruptly terminating our service without cause undermines the promise of an inclusive, accessible city. The absence of a shared ride service that seniors and other residents rely on to reach medical appointments and other essential services is irresponsible. This decision shifts real costs onto our most vulnerable residents.”

Local news has reported that the KCATA eliminated routes due to “a duplicative of roles that already exist.” This is not true in Raytown. The news source further reports that IRIS will continue in Independence and Kansas City, Kansas.

Egger is currently researching options to keep transportation free for Raytown residents. But for now, here are free or low-cost transportation alternatives until permanent public or shared transit services are secured:

- Shepherd’s Center of Raytown, 816-356-9000, Wheels that Care provides free transportation to medical appointments for seniors Mon – Fri 9am – 2pm
- [MO Rides](#), 844-836-7433, connects people with transportation providers

If residents have questions or need further assistance with transportation alternatives, please call 816-737-6009 during business hours 8am – 5pm Monday – Friday.

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